

# PATIENT CENTERED MEDICAL HOME

Your VIP Patient Experience



**KANIKSU**  
COMMUNITY HEALTH

When a patient sees multiple providers, particularly for a chronic or complex condition, that patient's care needs to be coordinated to ensure the delivery of safe and effective treatment. The patient who has a medical home has just that kind of healthcare coordination, with the primary care physician monitoring the patient's health status and collaborating with other providers throughout the various stages of that patient's life.

## WHAT IS A PATIENT CENTERED MEDICAL HOME (PCMH)?

The Patient-Centered Medical Home is a new and advanced way of providing primary care services. The goal is improved care for you. It builds on the personal relationship that you already have with your trusted provider and includes the following:

- A Team Approach - A team of physicians, Nurse Practitioners, nurses, Social Workers, Medical Assistants, and Receptionists will work together to make sure that you get the right care at the right time.
- Improved Access - Same and next day appointments, telephone care, evening office hours, and after-hours phone access makes it easier for you to get the care you need.
- Electronic Health Records - Secure technology gives your team reminders about your care and helps to monitor changes in your health over time. It also ensures that your health professionals have access to current and accurate information about your health history.
- Network of Support Services - Extensive educational resources and self-management support will assist you in setting and achieving your health care goals.
- Coordination of Care - Your providers will work closely with trusted specialists and hospitals to make sure that your entire health care team is working together to achieve your best health.
- Continuous Improvement - Your health care team will put into practice ongoing quality improvement plans to specialize the care and experience that you and your family receives.





Call 208.263.7101  
kchnorthidaho.org



### Welcome to Your Patient-Centered Medical Home

A Patient-Centered Medical Home (PCMH) is not a place... it's a partnership with your primary care provider (PCP).

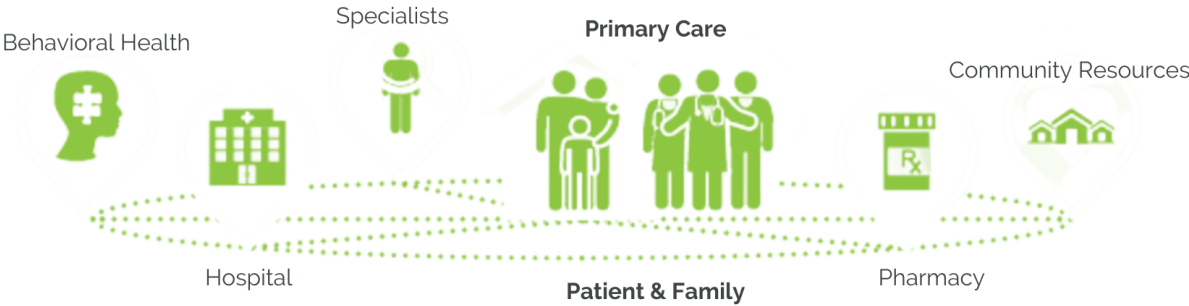


PCMH puts **you** at the center of your care, working with your health care **team** to create a **personalized health plan**.



Your **primary care team** focuses on getting to know you and earning your trust. They care about you, while caring for you.

### As you pursue your healthcare journey, you may make stops at different places:



Wherever your journey takes you, your **primary care team** will help guide the way and coordinate your care, that way nothing is missed or duplicated.

### A Patient-Centered Medical Home is the right care at the right time.



**Personalized Care Plans** you help design that address your health concerns.



**Medication review** to help you understand and monitor the prescriptions you are taking.



**Coaching and advice** to help you follow your care plan and meet your goals.



Connection to **support and encouragement** from peers in your community who share similar health issues and experiences.

### Studies show that a PCMH will:

Provide better **support** and **communication**

Create **stronger relationships** with your providers

Save you **time** and **money**

# Welcome Home.

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